

Vision:

SOCIETY FOR ALL STRATA
&
FOR ALL AGES



Mission Statement:

To protect fundamental human rights of and advocate for the interests of disadvantaged local and refugee elderly persons, women, young people, people with disabilities and other vulnerable groups achieving improvements in the quality of their lives.

**MISSION ARMENIA NGO
FACT SHEET**

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HIGHLIGHTS for 2016

REFUGEE ASSISTANCE

In 2016, up to 5,900 displaced persons benefitted (average USD 180 per person per year) from various assistance, among them:

over **3640**

vulnerable and newly arrived persons displaced from Syria benefitted from cash assistance

over **2570**

persons displaced from other countries (Azerbaijan, Nagorno-Karabakh, Ukraine, Iraq, etc.) benefitted from cash assistance

over **2200**

displaced persons benefitted from rental subsidy assistance

over **4040**

displaced persons benefitted from space heating, warm clothing assistance

over **40**

displaced persons benefitted from social housing support

over **430**

displaced persons received food packages

over **500**

displaced persons received hygienic packages clothing and bedding sets

over **2030**

displaced persons benefitted from medical services through receiving medicine, supplementary medical items and medical treatment.

ECONOMIC EMPOWERMENT

over **800**

socially vulnerable people and persons with disabilities benefitted from livelihood / economic development projects (capacity building, provision of tool-kits and allocation of small grants to start their business)

COMMUNITY-BASED SERVICES

Elderly, disabled & other vulnerable groups over **3300**

home-bound persons, including the bedridden, benefitted from home-based care services

over **1700**

disadvantaged persons benefitted from hot meal provision through soup-kitchens

over **50**

vulnerable elderly persons received food packages

over **50**

vulnerable persons benefitted from social housing support

over **600**

disadvantaged local and displaced persons received legal assistance, counseling, informative support, court representation and advocacy services

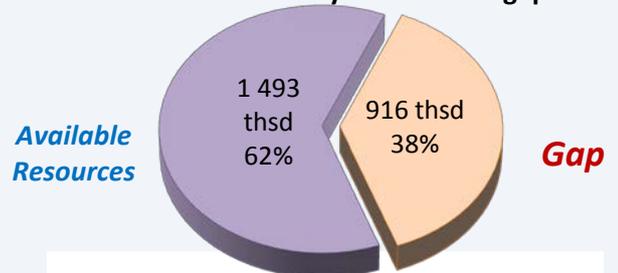
USD 4,154,640 contribution by the donors is presented below:

Government of Armenia (subsidized funding), Governments of USA, Germany, Sweden, Japan Social Development Fund, OXFAM, UNHCR, USAID, The World Bank

Mission Armenia coverage of assistance for 2017

Intervention	in USD thsd	Total	Available	Gap
REFUGEE ASSISTANCE		1 072	965	107
ECONOMIC EMPOWERMENT		880	231	649
COMMUNITY-BASED SERVICES		458	298	160
Total		2 410	1 493	916

USD 916 thousand is necessary to cover the gap



Mission Armenia donors for **2017**:

- Government of Armenia** – Soup kitchen services
- UNHCR Armenia** – Comprehensive Refugee Assistance/Services
- IDeA Foundation**- Rental Support to Syrian displaced persons

Mission Armenia in-kind Contributions:

(renovated, equipped, furnished and saturated facilities)

Office: 1 Head office located in the capital city, Yerevan

Centers: 7 Multifunctional service centers located in Yerevan

14 Multifunctional service centers located in 6 marzes of Armenia

5 social housing facilities in Yerevan and Armavir marz

24-hour Service provision Center “Artsvabuyun”

Staff: 250 staff working at Head office & at Multifunctional centers



MISSION ARMENIA- OVERALL

Sectors: Mission Armenia is an Armenia-based NGO with over twenty-year successful track record in:

- ✓ community-based support;
- ✓ poverty reduction and economic empowerment;
- ✓ aging
- ✓ provision of humanitarian assistance to refugee and displaced persons;
- ✓ advocacy and human rights protection;
- ✓ social partnership

Donors: Since its inception in 1993, MA has implemented tens of large-scale programs, for which the NGO has received and administered over USD 35 million in grants funding provided by Armenian authorities, UNHCR, USAID, the World Bank, Japan Social Development fund, Caritas Sweden, German Embassy, US Embassy, BPRM and many other international/European agencies/governments. MA is the first Armenian social NGO accredited by UNHCR HQ, the first NGO in Armenia which has directly received funding from USAID and the Government of Armenia

“Mission Armenia is a long-standing partner for UNHCR Armenia. UNHCR and Mission Armenia share long and successful past in supporting thousands of displaced persons who seek protection in Armenia. Mission Armenia is flexible enough to integrate a strategy and action plan to address the most urgent needs of displaced Syrian persons seeking protection in Armenia. The commitment and dedication among the staff is just outstanding.”

Refugee Assistance Program- UNHCR Armenia

for social services provision. **Partnership:** MA is the founder and represents the Secretariat of the Black Sea NGOs Regional Network on Social Improvement and Sustainable Development; as well as is a member to a number of international, regional and local networks. MA has closely been collaborating with Armenian Red Cross Society (ARC), KASA, “Aleppo” NGO, Save the Children, Ombudsman Office of Armenia, OXFAM Armenia, Armenian Caritas (AC), Mission East with regard to refugee assistance and aging, being also the founder member, jointly with ARC and AC, of the Armenian Elderly People Protection Network in Armenia, member of Help Age, ICSW and other networks.

Beneficiary Groups: MA supports local and refugee vulnerable people of different age and gender groups, including:

- the elderly,
- people with disabilities
- economically vulnerable adults,
- young people and children

Over these years, up to **18,000** beneficiaries have received integrated social, health, care, legal services, nutrition support; benefited from vocational and economic empowerment initiatives; have been provided with a variety of humanitarian emergency assistance, including rental subsidy support, temporary shelter support through social housing, distribution of food packages and non-food basic commodities, etc.

“This Mission Armenia program provides a rare example in Armenia of integrated delivery of social, health and nutrition services outside of an inpatient, institutional setting. The Mission Armenia model potentially has valuable lessons to offer to government and to other NGOs offering social and health services in the development of a comprehensive approach to meeting the needs of the vulnerable population.” **Social Transition Program USAID/Armenia**

Infrastructures: MA has established and been operating 27 Multifunctional infrastructures throughout Armenia that include: *day care centers, training resource centers, soup kitchens, 24-hour rehabilitation centers, social houses* for temporary accommodation of refugees, etc. for provision of services/assistance.

Scope of Work: MA applies its innovative **Model** for integrated community-based services that offers holistic package of social, legal, health, care services and nutrition support reaching *a maximum reasonable number of beneficiaries* and providing cost-effective *quality services*. Without segregating them from their familiar environment, each beneficiary is provided with adequate support directly in their Communities. MA ensures equal access for those who can attend the MA infrastructures and for those who are homebound. In the latter case it is the MA staff that visits beneficiary home and arranges service delivery there. **Vocational education** support and economic empowerment of the working age vulnerable groups is another important tier of MA assistance. Vocational training courses ensure gainful job opportunities for them and support with job finding.

“The analysis of the training composite score shows that the overall satisfaction of the respondents with the vocational and on-the-job trainings was high enough. Participants were overwhelmingly satisfied with different aspects of the trainings, including trainings materials, trainers and equipment”.

Strengthening the Livelihood and Voice of Poor and Vulnerable People in Armenia Project
World Bank. Japan Social Development Fund

Significance of Mission Armenia Services: Comprehensive scope of MA services that is responsive to the vital needs of high-risk groups has no other similar alternative; therefore, MA’s assistance fulfills also a lifesaving mission: cared, cured, fed and supported, they gradually get back to mainstream society. Secret of MA’s years-long leading experience and prominent partnerships in the field is also closely related to cost-effective and efficient approaches of the NGO, multi-faceted prompt response, flexibility, proven track record of reliable partnerships, always-non-qualified audit reports, with a motto “humans working for humans and with humans”. Restored lives and dignity- this is the ultimate goal the NGO seeks to attain.

Your contribution is valuable and could be decisive, dear reader, to help MA sustain its much needed life-saving assistance for those whose lives are disrupted today. If you decided for charity, you can transfer your donation to the below indicated bank requisites:

Bank Name: **HSBC BANK ARMENIA**; Name of the Account Holder: **MISSION ARMENIA CHARITABLE UNION**; BIC code **MIDLAM22**; Bank Account # for: **USD - 001-061738-101**; **EUR - 001-061738-105**
CORRESPONDENT BANK: **HSBC Bank USA New York US**; SWIFT address: **MIDLGB22** ; IBAN: **GB52MIDL40051539024668**
CORRESPONDENT BANK: **HSBC Bank plc**; SWIFT address: **MRMDUS33** Correspondent A/C No. **000-05145-4**; ABA: **021001088**